

Effective Date _____

1st Pm Completed _____

TUNE-UP SERVICE AGREEMENT

FOR SUPERIOR HEATING AND AIR CONDITIONING RELIABILITY AND EFFICIENCY

Proposal for _____

Express Air
Heating And Cooling

Customer Name _____

Address _____

3126 Battleground Ave

City _____ State NC Zip _____

Greensboro, NC 27408

Phone # W) _____ H) _____

336-645-9817

Equipment Covered:

Make

Model

Serial #

Filter Size

| <u>Make</u> | <u>Model</u> | <u>Serial #</u> | <u>Filter Size</u> |
|-------------|--------------|-----------------|--------------------|
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****BENEFITS OF A TUNE-UP SERVICE AGREEMENT****

PEACE OF MIND- Automatic, periodic inspection, lubricating, adjusting, safety testing, and cleaning of your heating and cooling system to keep it running at peak, trouble-free efficiency. Potential problems are spotted before they cause trouble. Completed checklist provided after each inspection call.

COMPETENT EXPERTS AT YOUR SERVICE- A competent, trained, dependable staff of experts looks after and "worries" about your equipment and its performance. We "worry" so you don't have to! We work with you to schedule your service calls when convenient.

PREFERRED TREATMENT- A service agreement increases system reliability, but should you need emergency service, the service agreement entitles you to preferential treatment.

PRICE PROTECTION- Your agreement price cannot be raised during the effective dates.

LOWER UTILITY COSTS- The results of a study conducted by Louisiana State University shows how a service maintenance program can save a significant amount on your monthly cooling bill. Heating systems will benefit as well.

SERVICE YOU CAN TRUST- Our skilled experts know their business and your equipment. Rely on them and our reputation to give you fast, dependable and fair service.

PARTS DISCOUNTS- 10% discount on repairs. All parts are not specifically excluded (see reverse side) automatically receive this discount.

(SEE REVERSE SIDE FOR ADDITIONAL INFORMATION)

We agree to provide you with a quality technician to inspect your heating and/or air conditioning equipment. The inspection and maintenance to be performed as part of the Agreement includes _____ inspection(s) a year. These inspections will be performed during normal business hours between 8am and 4pm Monday through Friday, except holidays.

This agreement does NOT include cost of emergency services. It DOES provide priority service status if emergency service is ever required.

Date _____ Total Amount \$ _____ Customer # _____

Customer Signature _____ Company Representative Signature _____

** This agreement does not become effective until Paid in Full and will continue in effect for one year from date of payment unless canceled by either party with 30 days advance notice. This agreement will automatically be renewed by payment of invoice.